

# Group & Individual Marketing News Bulletin



South Carolina

BlueCross BlueShield of South Carolina  
is an independent licensee of the  
Blue Cross and Blue Shield Association



## ARCHIVES

You may access marketing bulletins from 2001 to present in the "I Am An Agent" portion of our Web site, [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com).

## NEW ADDRESS?

If your contact information changes, including e-mail address or fax number, please e-mail us your updated information to [grpandindv@bcssc.com](mailto:grpandindv@bcssc.com).

## ORDER SUPPLIES

To order BlueCross supplies on COIN, visit our Web site at [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com), and select *I Am An Agent*. Then, select "Order Supplies" under *Resources*.

## QUESTIONS?

Contact your marketing representative at 1-800-288-2227 ext. 42328 if you have questions.

March 12, 2009

Vol. VIII, No. 06

## System Conversion Complete

We have completed the system upgrades that temporarily blocked access to BluesEnroll<sup>SM</sup> for groups renewing in September, October and November. These groups can once again access BluesEnroll.

The affected groups will now receive bills in a new, easier-to-read format and will also be able to choose to pay their premium by bank draft or credit card on either a one-time or recurring basis.

This initial upgrade will be followed by two more implementations, currently scheduled for June and September. We will notify you of the groups included in each change and the timetable as we get closer.