

Group & Individual Marketing News Bulletin



South Carolina

BlueCross BlueShield of South Carolina
is an independent licensee of the
Blue Cross and Blue Shield Association



ARCHIVES

You may access marketing bulletins from 2001 to present in the "I Am An Agent" portion of our Web site, www.SouthCarolinaBlues.com.

NEW ADDRESS?

If your contact information changes, including e-mail address or fax number, please e-mail us your updated information to grpandindv@bcssc.com.

ORDER SUPPLIES

To order BlueCross supplies on COIN, visit our Web site at www.SouthCarolinaBlues.com, and select *Agents*. Then, select "Order Your Supplies" under *Forms*.

QUESTIONS?

Contact your marketing representative at 1-800-288-2227 ext. 42328 if you have questions.

July 24, 2009

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System Upgrade Information

Starting Saturday, August 1, we are implementing a system upgrade that will temporarily impact processing enrollment changes and terminations. Specifically, all **existing** Medicare Supplemental members will be unable to make any changes to their coverage during the upgrade. This will not impact new applications.

We will not complete any changes you submit to BlueCross for existing Medicare Supplemental members until after the system upgrade. We expect the upgrade to take approximately five business days. We will notify you after the update is complete.

Once the update is complete, members will be able to choose to pay their premiums by bank draft or credit card on either a one-time or recurring basis. We are also adding a one-time bank draft as a new payment option. As always, members can choose recurring bank draft, monthly or quarterly paper bill.

For expedited service, please fax changes to (803) 264-0141 no later than July 27.