



Your Premium is Due by Dec. 31!

If you have already paid your bill, thank you and please disregard this message.

You may have already heard from your agent, but we want to remind you that the deadline to pay your January premium is approaching. As a new member, you need to pay this premium by Dec. 31 before you can start using your benefits. We offer convenient ways to pay your premium.

Pay by Phone

Our pay-by-phone service accepts secure payments any time, day or night. Simply have your member ID number handy and give us a call at **855-404-6752**. Press **option 1** to pay by phone.

Pay Online

You can pay online by logging in to My Health Toolkit[®]. First-time users can register for a free My Health Toolkit account with their social security number or BlueCross BlueShield of South Carolina member ID number.

You can also pay your bill through our **free My Health Toolkit mobile app**, available in the App Store and on Google Play.





Pay in Person

- Visit an <u>SC BLUESM retail center near you</u> to make a payment, no appointment necessary.
- If you're local or passing through the Columbia area, you can pay in person at our corporate office. We are located at 4101 Percival Road, Columbia, SC 29229.
 There is visitor parking near the entrance and a payment kiosk conveniently located in the lobby.

If you are not fully vaccinated, be sure to have a mask or face covering when entering the corporate office or your local retail center.

We're Here to Help!

We have extended our upcoming holiday hours in an effort to better assist you. Our holiday hours are:

- Tuesday, Dec. 28: 8:30 a.m. to 7 p.m.
- Wednesday, Dec. 29: 8:30 a.m. to 7 p.m.
- Thursday, Dec. 30: 8:30 a.m. to 7 p.m.
- Friday, Dec. 31: 9 a.m. to 7 p.m.

If you have questions, please call 855-404-6752.

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<u>update your preferences</u> or <u>unsubscribe from this list</u>.



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For More Information

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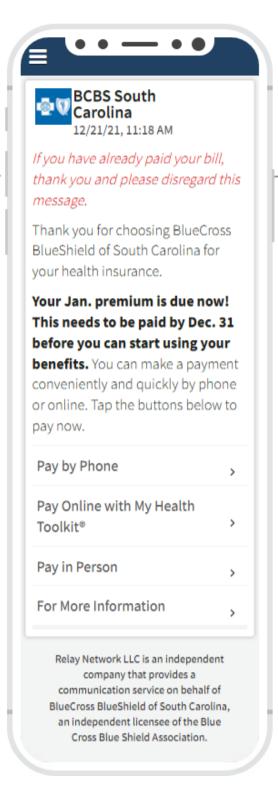
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@{account_product_group}: Your January premium is due now. Tap here: @{auth-link} Text help or stop. Msg&DataRatesMayApply



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