



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

## FREQUENTLY ASKED QUESTIONS

### Ancillary Claims

#### **Can BlueCross BlueShield of South Carolina pay ancillary claims and withhold payment from the surgeon who has the medical records when medical records are requested?**

BlueCross BlueShield of South Carolina cannot withhold payment from the surgeon who has the medical records because these are not global charges. However, please return the medical records requested to us with the referring or rendering providers' names included. We need the medical records to reimburse any professional provider in this situation.

#### **Where should durable medical equipment (DME) claims be submitted?**

DME claims should be filed to the Plan whose state the equipment was purchased at a retail store, or to the Plan whose state the equipment was shipped.

#### **Where should laboratory claims be submitted?**

Laboratory claims should be filed to the Plan where the specimen was drawn. This is based on the Plan where the referring physician is located.

#### **Where should specialty pharmacy claims be submitted?**

Specialty pharmacy claims should be filed to the Plan whose state the ordering physician is located.



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Independent licensees of the Blue Cross Blue Shield Association.

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