

The BlueCross BlueShield of South Carolina Medicare Advantage plans would like to announce that, beginning **Sept. 1, 2022**, we will be partnering with Cotiviti Inc., a market leader in payment accuracy, for periodic reviews of paid medical claims. The post-payment reviews to be conducted are payment data validation data (PDV) mining and clinical chart validation (CCV) diagnosis-related group review.

Cotiviti Inc.'s staff includes registered nurses and medical and claims specialists with expertise in areas including, but not limited to, coding, claims operations and more. Working with their clients and medical providers, the team creates effective strategies, plans and activities to help prevent future payment errors while improving the reimbursement process.

What you can expect:

- PDV reviews are conducted to ensure correct reimbursement. These reviews rely on paid claim data to determine accuracy.
- CCV reviews are conducted to ensure proper billing. These require a copy of medical records, which may be requested, if BlueCross has not already received them.
- If a claim is identified for either review, you will receive a letter identifying the claim(s) selected. Details related to the guidelines and time frames will follow.

Consistent with this business relationship, we request your assistance in providing Cotiviti Inc.'s staff access to medical and financial information necessary to complete these reviews to the same extent BlueCross' staff would be authorized to access such records.

Thank you for your anticipated cooperation. Please share this information with your staff as you deem necessary. If you have any questions, please contact **855-204-2744**. We appreciate your participation in our network and your dedication to the health and welfare of our members, your patients.